

## Enabling innovation in insurance.

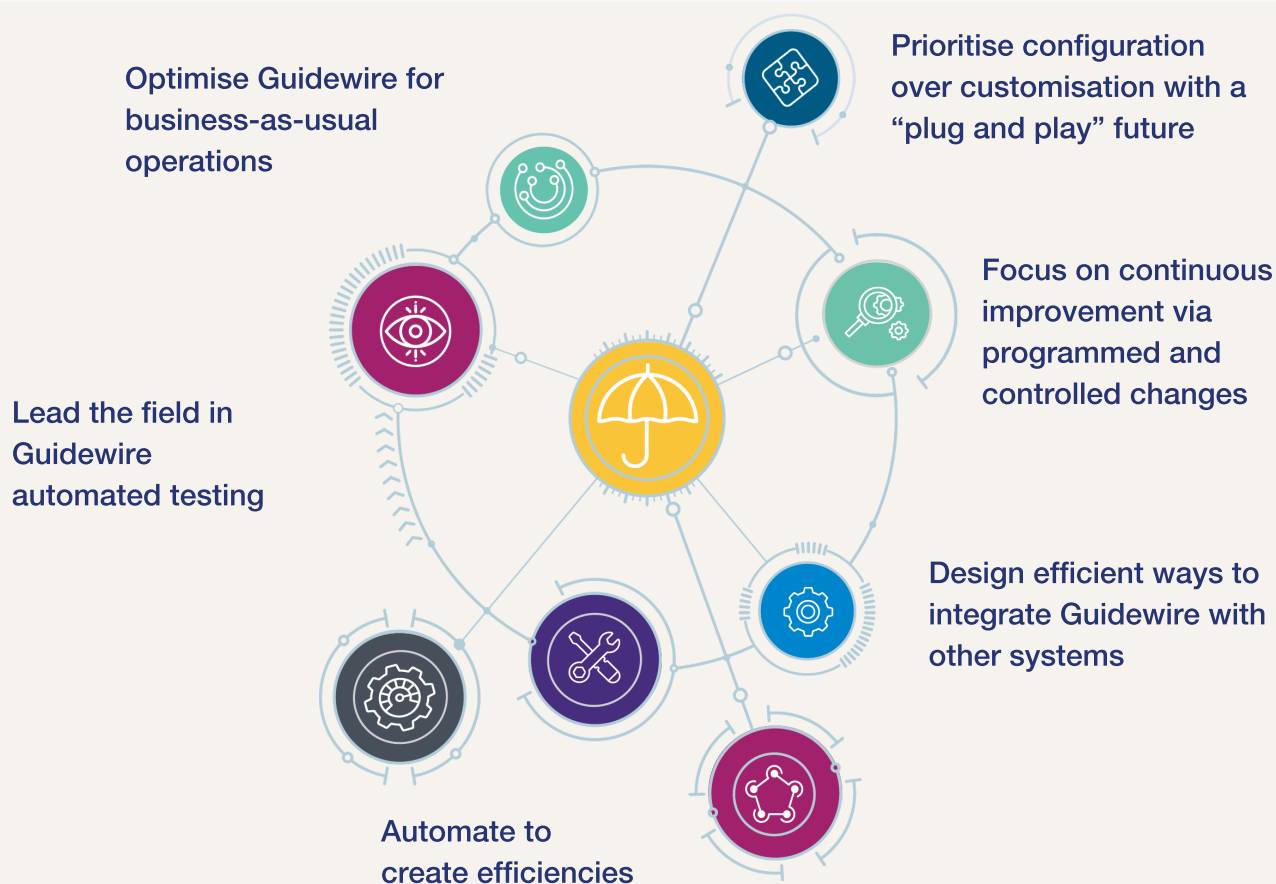
The insurance sector is transforming at a rapid pace. Remaining competitive demands innovative digital solutions that deliver transformational customer experiences - yet we are challenged by core systems not designed to support the digital revolution. 4impact has the solution.

We make Guidewire work harder to facilitate the digital solutions critical to your future. We'll show you how to integrate it with your broader business ecosystem to achieve your digital and transformation goals.

## Maximising your investment in Guidewire.

As a core system, ongoing investment in Guidewire is inevitable – but it doesn't have to be inefficient or inhibit your business goals.

- APAC'S Largest Guidewire Product Team
- 40+ Complex Projects Delivered
- 70+ APAC Guidewire Specialists
- 10+ Yrs of Implementation and Optimisation
- Whole-of-business Strategic Solutions
- Ongoing Certification including Cloud



## Trust your transformation to the largest Guidewire certified specialists team in Asia-Pacific.



Our teams have deep experience in the complexities of insurance and can be augmented to meet your Guidewire or Guidewire Cloud project priorities and budgets.

### Overview

RACQ embarked on a technical upgrade of ClaimCenter, taking them from version 5 to version 8. The project goal was to retain existing business functionality as like-for-like, while focusing on universal functionality across all products.

#### Impact

4impact was engaged to determine the best approach based on Guidewire recommendations to define the scope and approach with regards to how we upgrade ClaimCenter.

Upgrading from v5 to v8 required a 2 step upgrade which was considered a world-first at the time.

#### Resolution

A world first, our team successfully upgraded three versions of Guidewire with no loss of business function.

New Automated UI regression test suite was created while increasing existing test coverage.

The team also developed closer alignment with Out-of-the-Box functionality, establishing future development work for the ClaimCenter platform.

### The 4impact Advantage.

4impact is a consulting and technology services business with a primary focus on the delivery and implementation of complex technology projects. We value relationships - with our consultants, with our clients, and with our suppliers and partners.

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