

In an environment with an ever-increasing demand for integrations, there exists a boggling array of products, platforms and methods.

The challenge is finding the right partner with the right skills. A partner who can solve the risk of significant technical debt and substandard solutions, while overcoming the difficulty in finding and keeping the right skills and experience in the team.

## Solving the integration of technology

At 4impact we understand these challenges and have a deeply experienced team who can seamlessly solve the integration of technology. From connecting systems and data to create new products or services, through to supporting business processes and meeting regulatory compliance – we help maximise your existing technology investment.

## Technical services expertise

Our team has a depth of experience, with expertise across a breadth of integration services including:



**Technical advisory services:** architecture and technical leadership and design, analysis services, integration and API roadmap development



**Implementation services:** specialised program/project management, rapid prototyping, integration development and testing, best of breed technology



**Support and maintenance services:** 24/7 monitoring and support



**Knowledge transfer and knowledge upskilling to build your internal capability**

## Connecting to create value.



Organisations struggle to meet the challenge of integration and digital transformation. We're here to make it work.

### Overview

**A major Australian insurer and bank envisioned a marketplace that connected their network of brands, partners, solutions and channels.**

The overarching goal was to make it seamless for their customers to engage with a broad range of products and services. It was, in part, a response to the opportunities and challenges presented by open banking.

Our client was the face of a collection of different brands acquired over a long-term phase of M&A. The diversity of offerings meant that integration onto a single core platform was not a viable option, thus necessitating a centralised hub.

#### Impact

The marketplace concept was reliant on the exposure of data, processes and rules to and from an array of core insurance and banking systems.

As a result, the client required vendors who understood their core systems. These vendors would then be tasked with developing domain APIs across the business to support the external API layer, which would form the foundation of the marketplace.

#### Resolution

4impact created, developed and managed a range of domain APIs.

4impact worked closely with numerous vendors across affected systems, along with the client's architectural team to help ensure the marketplace was successfully released.

### The 4impact Advantage.

4impact is a consulting and technology services business with a primary focus on the delivery and implementation of complex technology projects. We value relationships - with our consultants, with our clients, and with our suppliers and partners.